

# **Small Business Group Change Request**

Effective January 1, 2022

Blue Shield of California and
Blue Shield of California Life & Health Insurance Company

**Current Blue Shield Small Business Group:** Use this form to change company information, contacts, group elections, or plans. Blue Shield will send you an amended contract, if needed, after processing your requests. It's the group's responsibility to keep its contact information up to date. This form cannot be used to add, remove, or change member information.

Please type or print clearly in black ink. Subsequent billing will reflect requested changes once processed by Blue Shield. Alternatively, to ensure accuracy and faster processing, you may complete this form online at **blueshieldca.com/SBMforms**.

Instructions: 1) Complete all of sections 1 and 2. 2) Fill out the remainder of the document, but only for the items you marked in #2. Return by either Email: small.group@blueshieldca.com or Mail: Small Group (1-100 employees), P.O. Box 3008, Lodi, CA 95241-1912

Current group legal name		Blue Shield group ID number	Requested effective date for changes
WHICH CHANG	SES ARE YOU MAKING	G?	
Select all that app	oly:		
legal entity typ  Employer waitin  Continuation o	acts e, DBA, Federal Tax ID Nun e	☐ Specialty benefits ☐ Specialty benefits ☐ Specialty benefits	ons – Dental <sup>2</sup> – Vision <sup>2</sup> – Life/AD&D <sup>2</sup>
		preadsheet for existing Off-Exchange pla changes to current medical elections. This	
Add dental Add vision Add flat life	employees and depend	for the first time to existing Blue Shield Medents will elect specialty coverage. They will for multiple of salary or graded life plans, or	ll automatically be enrolled and no for
		nit an enrollment, refusal of coverage, or and dependents electing coverage. (Refu	
EMPLOYER ADD	PRESS		
Provide the group	's new information, where	applicable.	
Principal business	address – number and stre	eet (no P.O. box)*	
		State	710
City		orare	ZIP code
•	different from above)		zir code

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<sup>\*</sup> The principal business address is where Blue Shield will send all paper notices and correspondence; however, the group may choose to have the bill sent to a different address. The principal business address means the principal business address registered with the Secretary of the state of California. If a principal business address is not registered with the state or is registered solely for purposes of service of process and is not a substantial worksite for the group's business, then provide the business address within the state where the greatest number of employees work.

We are a dig	We are a digital-first company – email is a <b>mandatory</b> field, so that we can best serve you.				
	Primary contact				
☐ Add ☐ Delete	Name	Email			
☐ Add ☐ Delete	Name	Email			
Employer Co	onnection Plus contact – mus	t also be an authorized contact			
☐ Add ☐ Delete	Name	Email			
☐ Add ☐ Delete	Name	Email			
Secondary c	ontact				
☐ Add ☐ Delete	Name	Email			
☐ Add ☐ Delete	Name	Email			
Billing conta	ct				
☐ Add ☐ Delete	Name	Email			
Add Delete	Name NAME, DBA, FEDERAL	Email TAX ID NUMBER, SIC, LEGAL ENTITY TYPE			
□ Delete  EMPLOYER	NAME, DBA, FEDERAL e group's new information				
Delete  EMPLOYER  1. Provide the	NAME, DBA, FEDERAL e group's new information name	TAX ID NUMBER, SIC, LEGAL ENTITY TYPE  Federal Tax ID (TID) number			
Delete  EMPLOYER  1. Provide the Group legal  Doing busine Choose one	NAME, DBA, FEDERAL e group's new information name ess as (DBA) legal entity type:	TAX ID NUMBER, SIC, LEGAL ENTITY TYPE  Federal Tax ID (TID) number			
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2	B. Comprehensive business change					
	1. Select all that apply:					
	Ownership change	Adding subsidiary/a	ifiliate business			
	☐ Business purchase or sale	□Merger				
	☐ Entity type change	□ Other:				
	Employees moving to other existing business					
	2. Additional questions:					
	Total current FTE and FTE Equivalent	_				
	If current count is larger than 100, how r	many employed in prior calendar qu	Jarter?			
	If prior calendar quarter count is larger	than 100, how many employed in p	rior calendar year?			
	Total current FTE and FTE Equivalent empl	oyed out of state				
	Total FTE and FTE Equivalent employed o	Total FTE and FTE Equivalent employed out of state during the prior calendar quarter				
	Total FTE and FTE Equivalent employed out of state during the prior calendar year					
	3. Requested documentation:					
	1. IRS documentation of new name and EIN; or W9 or SS-4					
	2. Payroll or W4 for all employees					
	3. New employees only: applications and refusals					
	<ul> <li>4. Documentation supporting the change. Examples include: purchase, merger, or partnership agreement; corporate documentation</li> <li>4. If you selected "Adding subsidiary/affiliate business" above, then fill out the table below</li> </ul>					
	Subsidiary or affiliated company name(s)	Include in coverage?	Eligible to file a combined state tax return?			
		☐ Yes ☐ No	Yes No			
		☐ Yes ☐ No	Yes No			
		☐ Yes ☐ No	Yes No			
MΡ	LOYER WAITING PERIODS					
	ose one of the following options. Coverage for	eligible employees will become eff	ective following completion of the			
Cho	ing period on the day specified.					
Cho	Effective first of the month following date of (if hired on the first of the month, coverage v		ing month)			
<b>Cho</b> vait	Effective first of the month following date of	will be effective the first of the follow	ing month)			
Choo vait	Effective first of the month following date of (if hired on the first of the month, coverage v	will be effective the first of the follow from date of hire	ing month)			

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#### **5A CONTINUATION COVERAGE – STATUS**

requirement status; you d	s. If you are cl	e employee count has changed to impact whether the group is subject to COBRA or Cal-COBRA hanging your COBRA status, Blue Shield will also change your Medicare Secondary Payer (MSP) request MSP changes. Please note that Blue Shield must receive COBRA status change requests condary year.
☐ Federal (	COBRA, OR	As of January 1, 2022, the group has 20+ total employees, employed 50% working days in previous calendar year.
☐ Cal-COB	RA	As of January 1, 2022, the group has 2-19 eligible employees, employed 50% working days in previous calendar year; or if not in the business during the previous calendar year, during the previous calendar quarter.
		provides calculated quarter.
CONTINUA	TION COV	ERAGE – COBRA THIRD-PARTY ADMINISTRATOR

#### 6

If you are removing part-time coverage, submit this form along with the most recently filed DE-9C.

☐ Remove part-time coverage ☐ Add part-time coverage

Eligible Employee - An eligible employee is an employee who:

- (Full-time) Is a permanent employee who works on a full-time basis in the conduct of the business of the employer, whose duties are performed at the employer's regular place(s) of business, working an average of 30 hours per work week, and who has met any statutorily authorized waiting period; or
- (Part-time) Meets all the conditions set forth in the first bullet except works at least 20 hours but no more than 29 hours at least 50% of the weeks in the previous calendar quarter, the group offers such employees health coverage and all similarly situated employees are offered such coverage; and
- Receives monetary compensation in the course of employment (shown through W-2); and
- Is a bona fide employee and a bona-fide employee/employer relationship exists.
- An eligible employee also includes a sole proprietor, spouse, or Domestic Partner of a sole proprietor, or partners of a partnership, or the spouse or Domestic Partner of a partner of a partnership working on a full-time basis at the employer's regular place(s) of business, working an average of 30 hours per work week, when the group meets all small employer eligibility requirements.

• An eligible employee does not include individuals working on a temporary or substitute basis.

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☐ Gold Local Access+ HMO® 1000/35 OffEx

Gold Local Access+ HMO® 1500/35 OffEx

☐ Silver Local Access+ HMO® 2000/60 OffEx

☐ Silver Local Access+ HMO 2750/65

#### **7A MEDICAL PLANS**

☐ Gold Access+ HMO® 1000/35 OffEx

Gold Access+ HMO® 1500/35 OffEx

☐ Silver Access+ HMO® 2000/60 OffEx

☐ Silver Access+ HMO 2750/65

For groups with one or more enrolling employee, choose plans from either the Off-Exchange or Mirror plan packages, but not both. Plan packages cannot be combined. Within a plan package, HMO and PPO can be offered together. Include an Employee Census listing each employee's plan selection with this form. When the group is no longer offering plans that have active membership, the group-level changes cannot be completed without an Employee Census listing each employee's plan selection. Off-Exchange Package May be offered with another carrier's HMO plan Cannot be offered alongside Off-Exchange plans. Can be offered alongside another carrier's plans. Mirror Package These plans "mirror" standardized plans offered through Covered California. Blue Shield of California Off-Exchange Package for Small Business Full PPO and Tandem PPO have different provider networks. Full PPO and Full HSA-compatible High-Deductible Health Plan (HDHP) plans share a full Blue Shield provider network. Tandem PPO and Tandem HSA-compatible **PPO Plans** HDHP plans share a select Blue Shield provider network. Choose any combination of Full PPO Network and Tandem PPO Network plans. Choose ALL PPO plans, OR Individually choose any number of the plan(s) below: PPO plans – Full PPO Network HSA-compatible HDHP plans – Full PPO Network Tandem PPO plans – Tandem PPO Network ☐ Platinum Full PPO 0/0 OffEx ☐ Gold Full PPO Savings 1750/15% HDHP ☐ Platinum Tandem PPO 0/0 OffEx ☐ Platinum Full PPO 0/10 OffEx PrevRx OffEx ☐ Platinum Tandem PPO 0/10 OffEx ☐ Platinum Full PPO 250/10 OffEx ☐ Silver Full PPO Savings 2100/25% OffEx ☐ Platinum Tandem PPO 250/10 OffEx ☐ Platinum Full PPO 250/15 OffEx ☐ Silver Full PPO Savings 2600/35% HDHP ☐ Platinum Tandem PPO 250/15 OffEx Gold Full PPO 0/25 OffEx PrevRx OffEx ☐ Gold Tandem PPO 0/25 OffEx ☐ Gold Full PPO 500/30 OffEx ☐ Bronze Full PPO Savings 5700/40% OffEx ☐ Gold Tandem PPO 500/30 OffEx ☐ Bronze Full PPO Savings 7000 OffEx Gold Full PPO 750/30 OffEx Gold Tandem PPO 750/30 OffEx ☐ Gold Full PPO 1000/35 OffEx ☐ Gold Tandem PPO 1000/35 OffEx HSA-compatible HDHP plans -☐ Silver Full PPO 1800/45 OffEx ☐ Silver Tandem PPO 1800/45 OffEx **Tandem PPO Network** ☐ Silver Full PPO 2225/50 OffEx\* ☐ Silver Tandem PPO 2225/50 OffEx\* Gold Tandem PPO Savings 1750/15% HDHP ☐ Silver Full PPO 2400/55 OffEx ☐ Silver Tandem PPO 2400/55 OffEx PrevRx OffEx ☐ Bronze Full PPO 6250/65 OffEx ☐ Bronze Tandem PPO 6250/65 OffEx ☐ Silver Tandem PPO Savings 2100/25% OffEx Bronze Full PPO 6850/55 OffEx ☐ Bronze Tandem PPO 6850/55 OffEx ☐ Silver Tandem PPO Savings 2600/35% HDHP ☐ Bronze Full PPO 7500/65 OffEx ☐ Bronze Tandem PPO 7500/65 OffEx PrevRx OffEx ☐ Bronze Full PPO 5500/65 ☐ Bronze Tandem PPO 5500/65 ☐ Bronze Tandem PPO Savings 5700/40% OffEx ☐ Bronze Full PPO 6500/70 ☐ Bronze Tandem PPO 6500/70 ☐ Bronze Tandem PPO Savings 7000 OffEx \* The Silver Full PPO 2225/50 OffEx and Silver Tandem PPO 2225/50 OffEx offer enhanced coverage for members diagnosed with diabetes, asthma, COPD, and CAD. Access+ HMO® plans, Local Access+ HMO® plans, and Trio HMO plans have different provider networks. **HMO Plans** Local Access+ and Trio are select networks and Access+ is a full network. Access+ and Local Access+ networks may not be offered together. Choose ALL Trio and Local Access+ plans, OR Choose ALL Trio and Access+ plans, OR Individually choose any number of plan(s) below from Trio/Access+ or Trio/Local Access+: Access+ HMO plans -Trio HMO plans -Local Access+ HMO plans -Access+ HMO Network Trio ACO HMO Network Local Access+ HMO Network Platinum Access+ HMO® 0/20 OffEx Platinum Trio HMO 0/20 OffEx Platinum Local Access+ HMO® 0/20 OffEx ☐ Platinum Access+ HMO® 0/25 OffEx ☐ Platinum Trio HMO 0/25 OffEx ☐ Platinum Local Access+ HMO® 0/25 OffEx ☐ Platinum Access+ HMO® 0/30 OffEx ☐ Platinum Trio HMO 0/30 OffEx ☐ Platinum Local Access+ HMO® 0/30 OffEx ☐ Gold Access+ HMO® 0/30 OffEx ☐ Gold Trio HMO 0/30 OffEx ☐ Gold Local Access+ HMO® 0/30 OffEx ☐ Gold Access+ HMO® 500/35 OffEx ☐ Gold Trio HMO 500/35 OffEx ☐ Gold Local Access+ HMO® 500/35 OffEx

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☐ Gold Trio HMO 1000/35 OffEx

Gold Trio HMO 1500/35 OffEx

☐ Silver Trio HMO 2000/60 OffEx

☐ Silver Trio HMO 2750/65

☐ Bronze Trio HMO 7000/70

	Blue Shield of California Mirror Package for Small Business					
	Note: Cannot be offered alongside Off-Exchange plans. Can be offered alongside another carrier's plans. These plans "mirro standardized plans offered through Covered California.					
	Choose ALL Trie	o HMO and Full PPO plans, OF	2			
П	Individually ch	oose anv number of plan(s) b	elow from Trio HMO and/or Full PPO			
☐ Blue Shi	Platinum Mirror plans  ☐ Blue Shield Trio Platinum 90 HMO 0/20 + Child Dental ☐ Blue Shield Platinum 90 PPO 0/15 + Child Dental		Gold Mirror plans  Blue Shield Trio Gold 80 HMO 250/35 + Child Dental  Blue Shield Gold 80 PPO 350/25 + Child Dental			
Silver Mirro	Silver Mirror plans		Bronze Mirror plans			
_		MO 2250/55 + Child Dental 250/50 + Child Dental	☐ Blue Shield Bronze 60 PPO 6300	/65 + Child Dental		
ADDITION	NAL SELECTION	NS				
Choose ar	ny additional selec	ctions, as applicable.				
	althEquity e HealthEquity	Choosing HealthEquity me	an, you may choose to make HealthEquans Blue Shield shares eligibility and cla elect HealthEquity, please work directly	ims data for a seamless		
☐ Yes, Info	ertility Rider	If selected, a rider for infer	tility benefits will be added to all medic	cal plans for the entire		
	e Infertility Rider I medical plans		fered with either an Off-Exchange or a			
<b>SPECIALT</b>	Y BENEFITS - D	DENTAL				
Include an Employee Census listing each employee's plan selection with this form.  When the group is no longer offering plans that have active membership, the group-level changes cannot be completed without an Employee Census listing each employee's plan selection.						
Choose one dental plan option below:						
	Single dental plan option – Choose any ONE plan below (HMO or PPO), OR					
☐ Single d	lental plan option	– Choose any ONE plan belo	W (HIMO OF FEO), OK			
		· · · · · · · · · · · · · · · · · · ·	ns below (any combination of HMO or F	PPO), OR		
☐ Dual Ch	oice dental plan	option – Choose any TWO pla	,	PPO), OR		
☐ Dual Ch	oice dental plan o	option – Choose any TWO pla	ns below (any combination of HMO or F	PPO), OR		
Dual Ch	oice dental plan of hoice dental plan ental HMO and 1	option – Choose any TWO pla option – Choose THREE plans Dental PPO, OR	ns below (any combination of HMO or F	PPO), OR		
Dual Ch Triple Cl 2 D 3 D	oice dental plan of hoice dental plan ental HMO and 1 ental HMO plans,	option – Choose any TWO pla option – Choose THREE plans Dental PPO, OR	ns below (any combination of HMO or F below in one of these combinations:	·		
Dual Ch Triple Cl 2 D 3 D 2 D	oice dental plan of hoice dental plan ental HMO and 1 ental HMO plans, ental PPO plans a	option – Choose any TWO pla option – Choose THREE plans Dental PPO, OR OR nd 1 Dental HMO plan – This o	ns below (any combination of HMO or F	nedical plans.		
Dual Ch Triple Cl 2 D 3 D 2 D	noice dental plan of hoice dental plan ental HMO and 1 ental HMO plans, ental PPO plans a h of the 2 Dental F	option – Choose any TWO pla option – Choose THREE plans Dental PPO, OR OR nd 1 Dental HMO plan – This o	ns below (any combination of HMO or F below in one of these combinations:	nedical plans.		
Dual Ch Triple Cl 2 D 3 D 2 D Bot	oice dental plan of hoice dental plan ental HMO and 1 ental HMO plans, ental PPO plans a h of the 2 Dental FO plans	option – Choose any TWO pla option – Choose THREE plans Dental PPO, OR OR nd 1 Dental HMO plan – This of PPO plans must either have an	ns below (any combination of HMO or F below in one of these combinations:	nedical plans.		
Dual Ch Triple Cl 2 D 3 D 2 D Bot	oice dental plan of hoice dental plan ental HMO and 1 ental HMO plans, ental PPO plans a h of the 2 Dental FO plans	option – Choose any TWO pla option – Choose THREE plans Dental PPO, OR OR nd 1 Dental HMO plan – This of PPO plans must either have an	ns below (any combination of HMO or F below in one of these combinations: option requires you to offer Blue Shield northodontic benefit or not have an ort	nedical plans. hodontic benefit.		

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urre	ent group legal name	Blue Shield group ID number	Requested effective date for changes			
Α	Voluntary Dental PPO plans**					
nt'd	☐ Bronze Voluntary DPPO/\$1000/MAC	☐ Bronze Volunto	ary DPPO/\$1000/MAC/Child Only			
	ADV stands for Advantage. ADV plans incentivize	eriods. Submission of proof of any prior coverage is not re				
В	SPECIALTY BENEFITS - VISION*  Include an Employee Census listing equ	ch employee's plan selection with this form.				
		lans that have active membership, the grou	up-level changes cannot be completed			
	Single vision plan option – choose of	Choose one vision plan option below:  Single vision plan option – choose any ONE plan below, OR  Dual Choice vision plan option – choose any TWO plan options below:				
	Ultimate Vision for Small Business (12-12-12)	Preferred Vision for Small Business (12-12-24)	Basic Vision for Small Business (12-24-24)			
	☐ Ultimate Vision Plus 0/0/150/150 ☐ Ultimate Vision 0/0/150 ☐ Ultimate Vision Plus 10/25/150/150 ☐ Ultimate Vision 10/25/150 ☐ Ultimate Vision 0/0/120 ☐ Ultimate Vision 10/25/120 ☐ Ultimate Vision Voluntary 10/25/150	Preferred Vision Plus 0/0/150/150 Preferred Vision 0/0/150 Preferred Vision Plus 10/25/150/150 Preferred Vision 10/25/150 Preferred Vision 0/0/120 Preferred Vision 10/25/120 Preferred Vision Voluntary 10/25/120	☐ Basic Vision Plus 0/0/150/150 ☐ Basic Vision 0/0/150 ☐ Basic Vision Plus 10/25/150/150 ☐ Basic Vision 10/25/150 ☐ Basic Vision 0/0/120 ☐ Basic Vision 10/25/120 ☐ Basic Vision Voluntary 10/25/120			
	Voluntary Vision plans require one eligible, enroll  * Vision plans are underwritten by Blue Shield of G	ing employee. California Life & Health Insurance Company (Blue Shield	Life).			
С	SPECIALTY BENEFITS - LIFE/AD&					
	When a group of 10+ eligible lives is adding Life and AD&D insurance for the first time, the Life and AD&D composite-rate quote that displays both the term life rate and the AD&D rate is required to be included with this form.					
	Choose the life plan design and coverage amount from the options below:					
	1. Select plans – Choose one employee plan option: Flat, Multiple of salary, or Graded. Determine if you also want to offer dependent life. If offering dependent life, the group must also offer Employee Life/AD&D.					
	2. Provide benefit details – Use the "Be plan type.	2. Provide benefit details – Use the "Benefit amounts table" at the bottom of this section to find available amounts for each plan type.				
	1. Select plan(s) 2. Pro	ovide benefit details Descript	ion			
		All empl	ovees are covered at the same flat amount			

i. select plants)	2. Provide benefit details	Description
☐ Flat	Benefit amount: \$	All employees are covered at the same flat amount (up to the maximum amount).
☐ Multiple of salary	<ul><li>□ 1x salary or</li><li>□ 2x salary</li><li>Up to a</li><li>maximum benefit of: \$</li></ul>	All employees are covered for the same multiple of salary at one or two times annual salary (up to the maximum amount). Benefit amounts are rounded to the next highest \$1,000.
☐ Graded	Make selections in the "Graded life table" below	Employees are covered by class (up to four), defined with different levels of benefits. Classes can be either flat or multiple of salary, and this selection can vary for each class.
nt	Benefit amount: \$	Only available to employees electing Life/AD&D.  Benefits for children ages 14 days to six months are 10% of total benefit, with no coverage for infants from birth to 14 days. AD&D is not available for dependents.
	☐ Flat ☐ Multiple of salary ☐ Graded	☐ Flat Benefit amount: \$  ☐ Multiple ☐ 1x salary or ☐ 2x salary Up to a

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or \$10,000 or \$20,000

Employer must contribute either (1) at least

8C cont'd **Graded life table** (use only if choosing a graded plan). Provide a class description and choose one plan option, Flat or Multiple of Salary, for each class. Plan choices may vary by class. The benefit amount for each class must be no more than 2.5 times that of the next lower class.

Provide class description		Flat		Multiple of salary	
	Up to four classes	Provide benefit amount	Select salar multiplier	Provide maximum benefit amount	
Class 1		\$	☐ 1x or ☐	2x \$	
Class 2		\$	☐ 1x or ☐	2x \$	
Class 3		\$	☐ 1x or ☐	2x \$	
Class 4		\$	☐ 1x or ☐	2x \$	
Benefit amount to	able (use to find benefit amou	unt or maximum benefit for yo	our plan type)		
	Flat	Multiple of salary	<i>'</i>	Basic dependent life	
Number of eligible employees	If benefit is within a range, pick any increment of \$5,000.	Minimum benefit always \$15,000. 1x or 2x annual salary up to the below maximums.		Dependent life benefit must not be more than 50% of the employee benefit. Spouse/domestic partner and children must be covered for the same benefit amount.	
2-9	\$15,000 – \$50,000	\$30,000 or \$50,00	00	\$1,000 or \$2,000 or \$3,000 or \$4,000 or \$5,000	
10-24	\$15,000 – \$100,000	\$50,000 – \$300,00 for 1x annual salary \$50,000 – \$500,00 for 2x annual sala	and 0		
25-50	\$15,000 – \$150,000	\$50,000 – \$300,000 for 1x annual salary and \$50,000 – \$500,000		\$1,000 or \$2,000 or \$3,000 or \$4,000 or \$5,000 or \$7,500 or \$10,000 or \$20,000	

Employee Life/AD&D requires two eligible, enrolling employees.

\$15,000 - \$150,000 or

\$175,000 or \$200,000

#### 9 EMPLOYER CONTRIBUTIONS

51-100

How much will the group contribute for each product selected? Only one contribution for Employee and one contribution for Dependent may be selected for each product category.

for 2x annual salary \$50,000 – \$300,000

for 1x annual salary and

\$50,000 – \$600,000 for 2x annual salary

Medical	Employee:  Dependent:	% or \$ % or \$	Employer must contribute either (1) at least 50% of employee's total premium, or (2) a defined contribution minimum of \$100 per employee (or the cost of total employee premiums, whichever is less).  If employer pays 100% employee premium, all eligible employees must enroll in coverage.
Dental	Employee:  Dependent:	% or \$ % or \$	Employer must contribute at least 50% of employee's total premium (except for voluntary plans). If 100% is paid by the employer, all eligible employees must enroll in coverage.
Vision	Employee:  Dependent:	% or \$ % or \$	Employer must contribute at least 25% of employee's total premium (except for voluntary plans). If 100% is paid by the employer, all eligible employees must enroll in coverage.
Basic Term Life and AD&D	Employee:  Dependent:	% or \$ % or \$	Employer must contribute at least 25% of employee's total premium (Voluntary life is not an option). If 100% is paid by the employer (non-contributory), all eligible employees must enroll in coverage.

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<sup>\*</sup> Life/AD&D Insurance is underwritten by Blue Shield of California Life & Health Insurance Company (Blue Shield Life).

General agency tax ID number (for commission payments)
Date
uthorized group contact on file with Blue Shield.
e(s) will be effective until Blue Shield has processed this request and p's broker will be notified by Blue Shield of the change, or Blue Shield co
the following:
e i

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# Notices available online

### **Nondiscrimination and Language Assistance Services**

Blue Shield complies with applicable state and federal civil rights laws. We also offer language assistance services at no additional cost.

View our nondiscrimination notice and language assistance notice: **blueshieldca.com/notices**. You can also call for language assistance services: **(866) 346-7198 (TTY: 711)** 

If you are unable to access the website above and would like to receive a copy of the nondiscrimination notice and language assistance notice, please call Customer Care at **(888) 256-3650 (TTY: 711)**.

### Servicios de asistencia en idiomas y avisos de no discriminación

Blue Shield cumple con las leyes de derechos civiles federales y estatales aplicables. También, ofrecemos servicios de asistencia en idiomas sin costo adicional.

Vea nuestro aviso de no discriminación y nuestro aviso de asistencia en idiomas en blueshieldca.com/notices. Para obtener servicios de asistencia en idiomas, también puede llamar al (866) 346-7198 (TTY: 711).

Si no puede acceder al sitio web que aparece arriba y desea recibir una copia del aviso de no discriminación y del aviso de asistencia en idiomas, llame a Atención al Cliente al **(888) 256-3650 (TTY: 711)**.

## 非歧視通知和語言協助服務

Blue Shield 遵守適用的州及聯邦政府的民權法。同時,我們免費提供語言協助服務。

如需檢視我司的非歧視通知和語言幫助通知,請造訪 blueshieldca.com/notices。您還可致電尋求語言協助服務: (866) 346-7198 (TTY: 711)。

如果您無法造訪上述網站,且希望收到一份非歧視通知和語言幫助通知的副本,請致電客戶服務部,電話: (888) 256-3650 (TTY: 711)。